



## Advantage/EZ Rent A Car - Hurricane Irma Helpful Tips

### *Your safety as a renter is our primary concern*

- Please monitor the storm closely. Dangerous winds and rains are not suitable driving conditions. Be certain to follow the guidance from Federal, State and County emergency services.
- Avoid driving through standing water. The average automobile can be swept off the road in 12 inches of moving water, and roads covered by water are prone to collapse. If you come upon a flooded street, take an alternate route. Driving through standing water can also render the car inoperable or can conceal debris that creates additional risk. Cars damaged by water in the engine area are often unusable in the future.
- Please safely secure yourself and the vehicle before the storm approaches. Drivers in the hurricane's path who are not going to be driving the vehicle should park it on high ground, as close as possible to a sturdy building; don't leave the vehicle in a low-lying area prone to flooding. If you have to park it outdoors, try to park it away from trees, poles or other large objects that may fall onto the vehicle.
- **Under the terms of your rental agreement, you may be responsible for all charges until the vehicle is returned to Advantage/EZ, as well as any damage or recovery charges. Please be careful and understand your potential liability!**
- All highway Tolls in Florida have been temporarily waived by the State. After the Emergency passes and tolling is reenacted, we will return to our normal toll payment options where you can optionally purchase a toll convenience package which pre-pays all your daily tolls, *or* you can be responsible to pay the tolls yourself or avoid toll roads. Any tolls that are not paid under these two options are also subject to an administrative fee in addition to the toll costs. There will be no additional tolling costs or charges while tolling is suspended.

### *What are your options if you have chosen to exit the Florida area?*

- Rental vehicle can be returned to any Advantage or EZ locations listed below with no miles or drop charge OR
- You may be able to extend your rental. A dedicated line has been set up to handle [Florida rental extensions](#), please have your contract with you and a call center agent will be ready to assist you. You should be prepared to tell the agent where you are heading and when & where you plan on returning
- In the case of an emergency evacuation and you are not able to take the vehicle with you, please locate your contract and call our dedicated line to inform the call center agent the exact address of the vehicle and where the keys are. Abandoning the vehicle does not eliminate your potential liability for all damages. **Again, under your rental agreement terms you may be responsible for all charges until the vehicle is returned to Advantage/EZ, as well as any damage or recovery charges.**

### CUSTOMER SERVICE HOTLINE NUMBERS

Advantage Rent A Car **800-777-5500, OPTION 1**

EZ Rent A Car **800-277-5171, OPTION 1**

### Advantage and EZ Rent A Car Locations

AIRPORT	ADDRESS	AIRPORT	ADDRESS
ABQ	Albuquerque, NM 3400 University Blvd SE, Suite N	LAX	Los Angeles, CA 1030 W. Manchester Blvd.
ATL	Atlanta, GA 2200 Rental Car Center Pkwy	LGA	Astoria, NY 4501 20th Avenue Astoria NY 11105
AUS	Austin, TX 3600 Presidential Blvd. Suite 107	MCO	Orlando, FL 1 Airport Blvd. A
BOS	Boston, MA 100 Tomahawk Drive	MIA	Miami, FL 3900 NW 25TH Street- Suite 404
BNA	Nashville, TN 1 Terminal Drive #405	MSP	Minneapolis, MN 4650 Glumack Drive
CLT	Charlotte, NC 5501 Josh Birmingham Parkway	OKC	Oklahoma City, OK 3300 S. Meridian Ave
DAL	Dallas, TX 6814 Harry Hines Blvd	ORD	Des Plaines, IL 2170 Mannheim Road
DCA	Washington, DC 2600 Jefferson Davis Hwy	PHL	Philadelphia, PA 1 Scott Way
DEN	Denver, CO 23790 E. 78th Ave	PHX	Phoenix, AZ 1805 E Sky Harbor Circle South
DFW	Dallas, TX 2424 E. 38TH Street	RDU	Raleigh 1015 Trade Drive
ELP	El Paso, TX 6701 Convair Road Suite V	RSW	Fort Meyers, FL 14500 Global Parkway
EWR	Newark, NJ 36 Carson Road Bldg #36, Station #p2	SAN	San Diego, CA 3355 Admiral Boland Way
FLL	Ft. Lauderdale, FL 600 Terminal Drive U 303	SAT	San Antonio, TX 10115 McAllister Fwy
HOU	Houston, TX 7979 Airport Blvd @ SuperPark Houston, TX 77061	SEA	Seattle, WA 3150 S 160TH Street
IAD	Herndon, VA 23390 Autopilot Drive	SFB	Sanford, FL 2185 Red Cleveland Blvd
IAH	Houston, TX 17330 Palmetto Pines Suite A7	SFO	San Francisco, CA 1288 Bayshore. Hwy
JAX	Jacksonville, FL 1201 Airport Road	SLC	Salt Lake City, UT 2375 West North Temple
JFK	Jamaica, NY Federal Circle, Bldg 312	SMF	Sacramento, CA 6327 Aviation Drive, Sacramento, CA
LAS	Las Vegas, NV 7135 Gillespie Street	SNA	Santa Ana, CA 18601 Airport Way Thomas F. Riley Terminal